## CUSTOMER PERSONA TEMPLATE



Define your ideal customer with precision.
Use this guide to create a detailed customer profile and refine your marketing approach for maximum impact.

| Demographics               | ( <u>†</u> 2 | Psychographics          |
|----------------------------|--------------|-------------------------|
| □ Age                      |              | ☐ Interests             |
| ☐ Gender                   |              | ☐ Values                |
| Location                   |              | ☐ Hobbies               |
| ☐ Income level             |              | ☐ Lifestyle             |
|                            |              |                         |
| Challenges and Pain Points |              | Goals and Aspirations   |
| ☐ What problems are        |              | □ What do they          |
| they trying to solve?      |              | hope to achieve?        |
| ☐ What obstacles           |              | ☐ How can your          |
| stand in their way?        |              | product or service      |
|                            |              | help?                   |
|                            |              |                         |
| Preferred                  |              | Buying Behaviour        |
| Communication              |              |                         |
| Channels                   |              |                         |
| □ Social media             |              | □ Purchasing frequency  |
| platforms                  |              | ☐ Budget considerations |
|                            |              | ☐ Decision-making       |
| ☐ Face-to-face             |              | process                 |
| interactions               |              |                         |
|                            |              |                         |